

## **CineFiles Questions to be addressed in usability testing**

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### HOME:

- Does the site itself communicate what is available on it?
- How much time does it take to figure out the site?
- Is it useful to have the simple search appear on all pages of the site?
- Currently, a search by director name will not bring back docs that have only a name subject and no film subjects. Is it clear how to search for documents about the director?
- Should browse lists be a function of the simple search drop-down menus, or should they be a separate item?
- Is it useful to have a browse list by title? What other browse options are useful?
- Is it useful to include the number of titles related to each browse list option?
- Are users more likely to use the search engines or the browse features?
- Is it overwhelming or useful to have multiple entry points (searches/browse lists/themed collections) to titles/docs?
- What links should there be on the 'navigation bar'?
- Are the instructions on the front page clear?
- Would a site map be useful?

### PORTAL FOR EDUCATORS:

- Is it clear that these resources are both for high school and college educators?
- Is the list of themes satisfactory? What is missing?
- What is an optimum number of titles to be listed under each theme?
- Would teachers be interested in discussion spaces (yahoo! teachers)? tagging? my sets?

### FILMOGRAPHIC and DOCUMENT SEARCH:

- Are the advanced searches easy to understand as they are, without any textual instruction?
- Do we need an introductory page to the advanced search (this adds an extra click for expert users)?
- Do we need descriptive tips by each search field (or are the tips on the introductory advanced search page enough)?
- What additional search features would be useful? Which of the current search features are not so useful?

### RESULTS:

- How would users like the search results to be organized? Will a drop-down menu that offers multiple sorting options (alphabetically, chronologically, etc.) be useful? What should the drop-down menu parameters be?
- Would users want to save searches?
- Do users want to know the path by which they arrived at the particular set of results (search term: XXX, etc)?

### FILM CITATION PAGE:

- Would it be useful to have a synopsis of the film?
- How would users like the search results to be organized? Will a drop-down menu that offers multiple sorting options (alphabetically, chronologically, etc.) be useful? What should the drop-down menu parameters be?
- How many documents would a user like to see per page?

DOCUMENT CITATION PAGE:

- Should citation stay on each page view?
- Will users want to be able to navigate /download docs page by page (as is now possible on CineFiles)?
- Would users need a downloadable PDF of the whole document?
- Would users want a printable copy by page or by entire document (PDF)?
- Would it be useful to have the document organized as a series of thumbnails for easier navigation?
- Do we need durable URLs for docs and for search pages?
- Are users more likely to print docs or read them online?
- Do users know how to access restricted docs?
- Compare and contrast the Calisphere model of displaying results and the current CineFiles model